

1024 CYCLE-MASTER[®] DOORS

INSTALLATION AND

MAINTENANCE MANUAL



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FREIGHT DAMAGE INSTRUCTIONS

IMPORTANT

IMMEDIATELY UPON DELIVERY CHECK CONDITION OF MATERIALS FOR VISIBLE CONCEALED FREIGHT DAMAGE INCURRED IN TRANSIT.

UNDER NO CONDITION SHOULD INSTALLATION BE MADE WITHOUT AUTHORIZATION, AS NEITHER THE CARRIER NOR THE MANUFACTURER WILL ASSUME RESPONSIBILITY FOR LABOR COSTS INVOLVED IN REPLACING DAMAGED MATERIAL THAT HAS BEEN INSTALLED.

FOLLOW THE DIRECTIONS BELOW:

CONCEALED DAMAGE:

- (A) MUST BE INSPECTED BY CARRIER'S REPRESENTATIVE WITHIN 15 DAYS FROM DATE OF DELIVERY.
- (B) CONSIGNEE MUST OBTAIN COPY OF INSPECTION REPORT.
- (C) MATERIAL SHOULD NOT BE MOVED FROM POINT OF DELIVERY TO OTHER PREMISES PRIOR TO DISCOVERY AND/OR REPORTING OF DAMAGE.
- (D) CONTAINER AND PACKING SHOULD BE RETAINED BY CONSIGNEE UNTIL INSPECTION IS MADE.

VISIBLE DAMAGE:

- (A) MUST BE INSPECTED BY CARRIER'S REPRESENTATIVE WITHIN 15 DAYS FROM DATE OF DELIVERY.
- (B) CONSIGNEE MUST OBTAIN COPY OF INSPECTION REPORT.
- (C) MATERIAL SHOULD NOT BE MOVED FROM POINT OF DELIVERY TO OTHER PREMISES PRIOR TO DISCOVERY AND/OR REPORTING OF DAMAGE.
- (D) CONTAINER AND PACKING SHOULD BE RETAINED BY CONSIGNEE UNTIL INSPECTION IS MADE.

NOTE: IF DAMAGE IS CERTAIN, GOODS SHOULD NOT BE UNPACKED UNTIL INSPECTION IS MADE. IF DAMAGE IS UNCERTAIN, PACKAGES MAY BE OPENED BUT PACKING MATERIAL MUST BE SAVED UNTIL INSPECTION IS MADE.

INCOMPLETE DELIVERY:

- (A) SHOULD BE NOTED ON DELIVERY RECEIPT.
- (B) ACKNOWLEDGE BY DRIVER'S SIGNATURE.
- (C) START TRACING IMMEDIATELY.
- (D) NOTIFY SHIPPER.

RETURNING DAMAGED MATERIAL:

IF DAMAGED TO THE EXTANT THAT IT IS NECESSARY TO RETURN TO THE MANUFACTURER TO BE REPAIRED, PLEASE DO AS FOLLOWS:

- (A) OBTAIN PERMISSION TO DO SO FROM THE DELIVERING CARRIER.
- (B) ROUTE THE RETURN SHIPMENT VIA THE IDENTICAL CARRIER(S) INVOLVED IN THE ORIGINAL SHIPMENT.
- (C) NOTIFY THE MANUFACTURER WHEN SHIPPED.

PRE-INSTALLATION INSTRUCTIONS

WARNING

ONLY TRAINED DOOR SYSTEMS TECHNICIANS SHOULD INSTALL OR PERFORM MAINTENANCE ON DOORS

WARNING

READ AND FOLLOW THESE INSTRUCTIONS THOROUGHLY - THE MANUFACTURER WILL NOT BE HELD RESPONSIBLE FOR ANY CHARGES INCURRED THROUGH MISSING PARTS, OPERATION, OR DAMAGE - DUE TO IMPROPERLY INSTALLED DOOR ASSEMBLIES

1) IF YOU HAVE RECEIVED MORE THAN ONE DOOR, YOU WILL FIND THAT ALL MAJOR PARTS AND PIECES FOR ANY ONE DOOR ARE MARKED WITH CORRESPONDING NUMBERS; THEREFORE, A COMPLETE DOOR SHOULD BE COMPOSED OF PARTS BEARING THE SAME NUMBERS AND LETTERS.

DO NOT INTERCHANGE PARTS FROM ONE DOOR TO ANOTHER!!!

- 2) BEFORE INSTALLING THE DOOR SEE THAT ALL COMPONENT MARKINGS AGREE.
- 3) BEFORE ATTEMPTING INSTALLATION OF THE DOOR AND, SPECIFICALLY, BEFORE LEAVING THE JOBSITE MAKE CERTAIN YOU HAVE READ AND ADHERED TO THE ATTACHED "SAFETY CHECK LIST".

SAFETY CHECK LIST

WARNING

IN ORDER FOR YOU TO ASSURE YOUR CUSTOMER THAT THIS DOOR HAS BEEN INSTALLED PROPERLY AND IN A SAFE MANNER, WE ASK THAT YOU CHECK THE FOLLOWING BEFORE LEAVING THE JOBSITE

- 1) ASSURE YOURSELF THAT SPROCKETS OR GEARS REQUIRING KEYS HAVE THE CORRECT KEYS INSTALLED AND DRIVE SHAFT SPROCKETS OR GEARS ARE RETAINED BY COTTER PINS.
- 2) RECHECK THE SETSCREWS (ONE OVER KEY THE OTHER LOCATED AT 90° FROM KEY) IN EACH SPROCKET OR GEAR FOR TIGHTNESS. MAKE SURE TAPER LOCK SPROCKET FASTENERS ARE TIGHT.
- 3) CHECK ALL FASTENERS HOLDING GUIDES TO BUILDING STRUCTURES.
- 4) CHECK ALL FASTENERS USED IN ASSEMBLING DOOR COMPONENTS.
- 5) INSTRUCT OWNERS OR HIS/HER REPRESENTATIVE IN THE PROPER METHOD OF OPERATING THIS DOOR.







LINTEL BRUSH INSTALLATION INSTRUCTIONS

FACE OF WALL MOUNTING:

- 1) LOCATE FASTENER IN TABLE 1 PER WALL TYPE.
- 2) LAYOUT AND DRILL WALL FOR LINTEL BRUSH ASSEMBLY MOUNTING FASTENERS.
- 3) INSTALL WALL FASTENERS AS REQUIRED TO MOUNT ASSEMBLY.

TABLE 1				
MOUNTING	DRILL	DRILL	MOUNTING	
MATERIAL	SIZE	DEPTH	BOLT	
MASONRY/CONCRETE	3/8" CARBIDE	2"	Ø3/8" WEDGE ANCHOR	
WOOD	Ø3/16"	1"	Ø3/8" X 2" LAG SCREW	
STEEL	Ø5/16" (TAP 3/8-16)	1"	Ø3/8" X 1" HHMB	

NOTE: PERFORM STEPS 4 AND 5 AFTER COIL BOX IS INSTALLED AND FASTENED TO GUIDES.

- 4) CAULK ENDS OF LINTEL BRUSH ANGLE WITH CLEAR SEALANT.
- 5) TRIM BRUSH AT GUIDE ANGLE WITH SCISSORS SO BRUSH JUST CONTACTS GUIDES.



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COMMISSIONING SEQUENCE

- 1) RUN DOOR TO THE FULLY CLOSED POSITION AND VERIFY LIMIT SETTING POSITION.
- 2) WITH THE DOOR IN THE FULLY CLOSED POSITION, VERIFY THE HEADER SLAT IS CENTERED ON THE BARREL. IF IT IS NOT, CENTER IT SO THE ENDLOCKS OF THE CURTAIN ARE BOTH ON THE PIPE, BY LOOSENING THE BARREL BOLTS AND SLIDING THE HEADER SLAT OVER.
- 3) ROLL THE CURTAIN UP IN ROUGHLY ONE FOOT INCREMENTS AND ALIGN THE CURTAIN BY THE FOLLOWING:
 - A) USE A PRY BAR OR PRYING DEVICE BETWEEN THE BRACKET PLATE AND ENDLOCK TO SLIDE THE SLATS BACK AND FORTH TO LINE UP THE ENDLOCKS AND WINDLOCKS ON THE BARREL TO MATCH THE PREVIOUS CURTAIN WRAP.
 - B) BE CAREFUL NOT TO DAMAGE THE CURTAIN ENDLOCK ATTACHMENT ASSEMBLY OF THE CURTAIN.
 - C) WHEN THE ENTIRE CURTAIN HAS BEEN ALIGNED PROPERLY, THERE SHOULD NOT BE ANY CONING OF THE CURTAIN WHEN THE DOOR IS IN THE FULLY OPEN POSITION.
- 4) MAKE SURE THE OPEN LIMIT IS SET APPROPRIATELY. THE BOTTOM BAR AND FIRST SLAT SHOULD BE WITHIN THE FLAT PART OF THE GUIDE AND NOT POSITIONED IN THE BELL MOUTH.
 - A) CATASTROPHIC DAMAGE TO THE CURTAIN MAY RESULT FROM AN UPPER LIMIT SET TOO HIGH.
 - B) THE OPEN LIMIT HEIGHT IS PROVIDED IN THE INSTALL DIMENSION SHEET PROVIDED WITH THE DOOR. A LABEL IS ALSO PROVIDED TO SHOW THE MAXIMUM ALLOWABLE HEIGHT OF THE BOTTOM BAR WHEN THE UPPER LIMIT IS SET.
- 5) AFTER THE DOOR TRAVEL IS SMOOTH AND QUIET, CHECK THE FUNCTION OF THE PHOTOEYES AND OTHER INSTALLED SAFETY DEVICES BY ACTIVATING THEM ONCE DURING THE CLOSE CYCLE OF THE DOOR.
- 6) UPON COMPLETION OF THE PREVIOUS STEPS, THE DOOR IS READY FOR OPERATION. CONTINUE TO INSTALLATION OF HOODS AND COVERS.







MAINTENANCE AND REPAIR PROCEDURES

WARRANTY

THE COOKSON COMPANY, INC., WARRANTS TO THE BUYER THAT THE 1024 DOOR SERIES WILL BE FREE OF DEFECTS IN MATERIAL AND WORKMANSHIP (ORDINARY WEAR AND TEAR EXPECTED) FOR THE TIME PERIODS BELOW:

<u>MECHANICAL COMPONENTS:</u> FOR A PERIOD OF FIVE YEARS OR ONE MILLION CYCLES, WHICHEVER COMES FIRST, FROM THE DATE OF SHIPMENT.

<u>OPERATOR AND CONTROL PANEL:</u> FOR A PERIOD OF FIVE YEARS OR ONE MILLION CYCLES, WHICHEVER COMES FIRST, FROM THE DATE OF SHIPMENT.

DOOR SLATS: FOR A PERIOD OF FIVE YEARS FROM THE DATE OF SHIPMENT AGAINST BLISTERING, FLAKING, OR PEELING. NORMAL FINISH WEAR IS NOT INCLUDED.

THIS WARRANTY DOES NOT INCLUDE EXTRA MATERIALS, EQUIPMENT, OR LABOR THAT MAY BE REQUIRED DUE TO SITE CONDITIONS, ADJACENT CONSTRUCTION, INCORRECT INSTALLATION, LACK OF MAINTENANCE, LACK OF ACCESS, ORDINARY WEAR, ABUSE, OR NEGLECT. DOCUMENTATION OF A PROPERLY EXECUTED MAINTENANCE PROGRAM WILL BE REQUIRED PRIOR TO CORRECTIVE ACTION BEING AUTHORIZED. THE DESIGN OF COILING PRODUCTS BY NATURE WILL ABRADE VIRTUALLY ANY APPLIED FINISH. FOR THIS REASON, COOKSON DOES NOT WARRANT EITHER STANDARD OR OPTIONAL FINISHES. COMPONENT WEAR IS TO BE EXPECTED IN THE NORMAL OPERATION OF A HIGH CYCLE DOOR. COOKSON AGREES TO REPAIR OR REPLACE, AT COOKSON'S DISCRETION, ANY PARTS WHICH ARE DETERMINED, BY COOKSON, TO BE DEFECTIVE.

<u>IMPORTANT</u>: DOORS MOUNTED IN EXTERIOR LOCATIONS REQUIRE HOODS, FASCIA, END COVERS AND MOTOR COVERS TO BE PROPERLY INSTALLED ON THE DOOR. FAILURE TO DO SO COULD RESULT IN LIMITATIONS TO YOUR WARRANTY.

INTRODUCTION

THIS SECTION CONTAINS INSTRUCTIONS FOR MAINTENANCE, REPAIR, PREPARATORY DISASSEMBLY, ADJUSTMENTS AND ALIGNMENTS THAT MAY BE REQUIRED DURING THE LIFE OF THESE DOORS. A LIGHT ON THE CONTROL PANEL INDICATES WHEN SERVICE IS REQUIRED, WHICH ILLUMINATES AT 500,000 CYCLE INTERVALS. THE SERVICE LIGHT IS TO BE RESET BY THE DOOR TECHNICIAN UPON SERVICE.

ALL ADJUSTMENTS TO ROLLER CHAIN TENSION AND SPROCKET ALIGNMENT MUST BE MADE WHEN DOOR IS IN FULLY CLOSED POSITION, OR WITH THE DOOR COILED UP INSIDE THE COIL BOX AND THE CURTAIN SECURED WITH THE CURTAIN RETAINERS.

REPAIR

IN ORDER TO REPAIR A MOTOR OPERATED ROLL-UP DOOR IT IS OFTEN NOT NECESSARY TO COMPLETELY DISASSEMBLE THE DOOR. ONE ONLY NEEDS TO DISASSEMBLE THE PARTS NECESSARY TO GAIN ACCESS TO THE PARTS NEEDING REPAIR.

TO REPLACE SLATS AND/OR FOOTPIECE

RAISE DOOR TO THE FULLY OPEN POSITION. REMOVE TOP SECTIONS OF THE OUTSIDE GUIDE ANGLES TO GAIN ACCESS TO THE CURTAIN. REMOVE CURTAIN AND/OR FOOTPIECE, REPAIR PARTS, REINSTALL TOP GUIDE SECTIONS AND TEST FOR PROPER OPERATION. PERFORM COMMISSIONING SEQUENCE.

TO COMPLETELY DISASSEMBLE DOOR

RAISE DOOR TO THE FULLY OPEN POSITION AND REMOVE HOOD. HAND CHAIN CURTAIN INTO COIL BOX SO BOTTOM BAR IS ABOVE OPENING AND INSTALL CURTAIN RETAINER. TIE A LINE OR STRAP AROUND CURTAIN OR FOOTPIECE, THUS PREVENTING CURTAIN FROM BEING LOWERED. DISASSEMBLE THE DOOR BY REVERSING THE INSTALLATION INSTRUCTIONS.

CURTAIN CARE AND TOUCH-UP INSTRUCTIONS

WHILE COOKSON DOOR FINISHES ARE ENGINEERED TO LAST, THE INHERENT DESIGN OF ROLLING DOOR PRODUCTS WILL EVENTUALLY ABRADE VIRTUALLY ANY APPLIED FINISH. CARE SHOULD BE TAKEN ON DIRTY OR DUSTY JOBSITES NOT TO USE THE DOORS UNLESS THEY HAVE BEEN CLEANED, OTHERWISE THE FINISH MAY BE DAMAGED. ROUTINE CARE AND MAINTENANCE WILL FURTHER HELP PROLONG FINISH LIFE BY REDUCING THE AMOUNT OF WEAR CAUSED BY FOREIGN SUBSTANCES ON THE DOOR CURTAIN. FOLLOWING THE CLEANING AND TOUCH-UP INSTRUCTIONS BELOW WILL HELP TO PROTECT AND MAINTAIN THE SURFACE FINISH.

TO FURTHER PROTECT THE DOOR, IT IS ALSO RECOMMENDED THAT IT BE DISABLED IN THE OPEN POSITION UNTIL PROJECT CLOSE OUT. IF THE DOOR IS TO BE UTILIZED BY OTHER TRADES DURING THE CONSTRUCTION PROCESS, THEN THE CONTRACTOR SHOULD ACCEPT OWNERSHIP OF IT AT THE TIME OF INSTALL TO ENSURE THAT THE DOOR IS TURNED OVER TO THE BUILDING OWNER IN ITS ORIGINAL "NEW" CONDITION.

CLEANING INSTRUCTIONS

- 1) CLEAN THE DOOR PRIOR TO USE, AND REGULARLY, USING A DAMP CLOTH OR LIGHT SPRAY WASH. REMOVE ALL DUST, DIRT AND DEBRIS FROM THE CURTAIN SURFACE.
- 2) FOR DOORS WHICH ARE SUBJECTED TO HEAVIER DIRT CONDITIONS, WASH THE DOOR WITH A MIXTURE OF LIGHT DISH SOAP AND WATER. USE 2 OZ OF SOAP FOR EACH GALLON OF WATER, THEN RINSE ALL SOAP FROM THE DOOR AND DRY.

TOUCH-UP INSTRUCTIONS

- 1) CLEAN THOROUGHLY AND ENSURE THAT THE DOOR IS COMPLETELY DRY.
- 2) MIX PAINT FOR ONE FULL MINUTE PRIOR TO USE.
- 3) APPLY MULTIPLE LIGHT COATINGS TO AVOID PAINT RUNS. FOR SPRAY APPLICATIONS, HOLD THE CAN APPROXIMATELY 8" TO 12" FROM THE SURFACE, COVERING ALL WEAR AREAS. FOR BRUSH APPLICATIONS, APPLY EVENLY ACROSS WEAR AREA AND EXTEND OVER COATED AREA.
- 4) LET DRY FOR 24 TO 48 HOURS BEFORE CYCLING THE DOOR.

PREVENTATIVE MAINTENANCE SCHEDULE

PREVENTATIVE MAINTENANCE AND TEST PROCEDURES

THESE DOORS HAVE BEEN DESIGNED FOR A MINIMUM OF MAINTENANCE. ALL SCHEDULED MAINTENANCE AND TEST PROCEDURES ARE TO BE FOUND IN THIS SECTION.

COMPREHENSIVE MAINTENANCE

ITEM CHECK	
VISUAL CHECK	VISUALLY INSPECT DOOR FOR UNREPORTED DAMAGE. REPAIR OR REPLACE ANY DAMAGED PARTS. VISUAL INSPECTION INCLUDES CURTAIN, GUIDES, HOODS AND CONTROL PANEL.
OPERATIONAL CHECK	OPERATE DOOR ONE FULL CYCLE WHILE INSPECTING DOOR OPERATION FOR BINDING, STRAINING OR UNUSUAL NOISES. CORRECT ANY OPERATIONAL PROBLEMS FOUND.
MOTOR CHECK	OPERATE DOOR ONE FULL CYCLE WHILE CHECKING MOTOR FOR UNUSUAL NOISES, SMELLS OR SMOKE. CORRECT ANY MOTOR OPERATIONAL PROBLEMS FOUND.
DRIVE CHAIN LUBRICATION/ INSPECTION	INSPECT ROLLER CHAINS, SPROCKETS AND GEARS. REPLACE ANY SPROCKETS OR GEARS WITH TEETH WORN WHERE THEY DO NOT OPERATE SMOOTHLY. LUBRICATE CHAINS & SPROCKETS WITH A MOLY BASED CHAIN LUBE. ADJUST CHAIN TENSION AS REQUIRED. REPLACE CHAIN IF STRETCHED TO THE POINT WHERE IT MAKES NOISE.
DRIVE CHAIN TENSIONER	INSPECT THE BUSHING ON THE TENSIONER. IF WEAR DEPTH EXCEEDS THE HEIGHT OF THE CHAIN, REPLACE THE BUSHING.
SAFETY BRAKE INSPECTION	VERIFY THAT RED TAB IS NOT PUSHED OUT OF HOUSING. OPERATE DOOR ONE FULL CYCLE WHILE CHECKING FOR UNUSUAL NOISES AND VIBRATION. REPLACE IF VISIBLE DAMAGE SEEN THROUGH CLEAR COVER. IF THE RED TAB IS OUT, PROCEED TO THE INERTIA BRAKE RESETTING INSTRUCTIONS ON PAGE 26.
LIMIT SHAFT / NUTS	VERIFY THE THREADS ON THE LIMIT SHAFT ARE NOT WORN AND ARE LUBRICATED PROPERLY. CHECK FOR EXCESSIVE SHAFT END PLAY. VERIFY THE LIMIT NUTS DO NOT WOBBLE EXCESSIVELY OR BIND ON THE LIMIT SHAFT. USE A MOLY BASED CHAIN LUBE FOR LUBRICATION.
OPERATOR INSPECTION	OPERATE DOOR IN THE CLOSE DIRECTION AND HIT THE "STOP" BUTTON WHEN THE BOTTOM BAR IS ABOUT 36" ABOVE THE FINISHED FLOOR. VERIFY THAT THE BRAKE DOES NOT ALLOW THE DOOR TO CONTINUE TO MOVE IN THE CLOSED DIRECTION MORE THAN 2" AFTER THE INITIAL BRAKE ENGAGEMENT.
BRACKET BEARINGS	INSPECT THE BRACKET BEARINGS FOR WORN OUTER RACES AND DEBRIS. LUBRICATE THE BEARINGS WITH BEARING GREASE VIA THE SUPPLIED GREASE FITTINGS.
SENSING EDGE	OPERATE DOOR IN THE CLOSED DIRECTION AND CONTACT THE EDGE TO VERIFY EDGE FUNCTIONS AND DOOR RETURNS TO THE FULLY OPEN POSITION. CHECK THE BATTERY CONDITION IN THE TRANSMITTER AND REPLACE BATTERY IF REQUIRED. INSPECT THE BOTTOM SURFACE OF THE EDGE FOR CRACKING OR SEPARATION AT ENDS.
PHOTO-EYES	OPERATE THE DOOR IN THE CLOSED DIRECTION AND PLACE AN OBSTRUCTION IN THE PATH OF THE PHOTO-EYES AS THE DOOR IS IN MID-TRAVEL. VERIFY THAT THE DOOR STOPS AND REVERSES TO THE FULLY OPEN POSITION

	MAI	NTENANC	E SCHED	ULE		
			CYC	CLES		
	3 MONTHS	500K/12 MOS	1M/24 MOS	1.5M/36 MOS	2.0M/48 MOS	2.5M/60 MOS
VISUAL INSPECTION	INSPECT	INSPECT	INSPECT	INSPECT	INSPECT	INSPECT
BRACKET BEARINGS	INSPECT	LUBRICATE	LUBRICATE	LUBRICATE	LUBRICATE	LUBRICATE
DRIVE CHAIN	INSPECT	LUBE/INSPECT	LUBE/INSPECT	LUBE/INSPECT	LUBE/INSPECT	LUBE/INSPECT
DRIVE CHAIN TENSIONER	INSPECT	INSPECT	INSPECT	INSPECT	INSPECT	INSPECT
LIMIT NUTS/SHAFT	INSPECT	LUBRICATE	LUBRICATE	LUBRICATE	LUBRICATE	LUBRICATE
MOTOR OPERATOR	INSPECT	INSPECT	INSPECT	INSPECT	INSPECT	INSPECT
OPERATOR BRAKE OPERATION	TEST	TEST	TEST	TEST	TEST	TEST
INERTIA BRAKE	INSPECT	INSPECT	REPLACE*	INSPECT	REPLACE*	INSPECT
SENSING EDGE	INSPECT	INSPECT	INSPECT	INSPECT	INSPECT	INSPECT
PHOTOEYES	INSPECT	INSPECT	INSPECT	INSPECT	INSPECT	INSPECT
MAINTENANCE DATE						
CYCLE COUNTER READOUT						
SERVICER INITIALS						

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TROUBLESHOOTING GUIDE

FOR ELECTRICAL ISSUES - CONSULT MOTOR OPERATOR MANUAL.

PROBLEM A) DOOR STARTS DOWN THEN STOPS	CAUSE 1) CURTAIN BINDS IN GUIDES. 2) INTERNAL INTERFERENCE INSIDE	1) INCREASE GUIDE GROOVE OPENING
A) DOOR STARTS DOWN THEN STOPS	 CURTAIN BINDS IN GUIDES. INTERNAL INTERFERENCE INSIDE 	
	COIL BOX.	2) CONSULT DISTRIBUTOR.
A) DRIVE SHAFT BENT	1) BROKEN WELD OR SHIPPING DAMAGE.	1) CONSULT DISTRIBUTOR FOR DETERMINATION IF FIELD REPAIR IS POSSIBLE.
PROBLEM	CAUSE	
A) CURTAIN ROLLS UP UNEVENLY	 1) TOP SLATS NOT IN LINE. 2) CURTAIN NOT LINED UP. 2) BARREL NOT LEVEL. 	 LOOSEN TOP SCREWS AND STRAIGHTEN CURTAIN. SEE COMMISSIONING SEQUENCE. USE HYDRO-LEVEL TO LEVEL BARREL.
B) DOOR CURTAIN SEPARATES.	1) FREIGHT DAMAGE.	1) CONSULT DISTRIBUTOR.
C) CURTAIN SEPARATES FROM BARREL.	 MACHINE BOLTS PULLED THRU TOP SLAT. CURTAIN BACK WOUND. HEADER SLAT FAILURE. 	 INSTALL WASHER UNDER HEAD OF SCREWS. CONSULT DISTRIBUTOR. CONSULT DISTRIBUTOR.
D) FINISH PROBLEMS	 PAINT WORN DOWN TO BARE METAL WITH LOW NUMBER OF CYCLES. DIRT AND FOREIGN OBJECTS ON CURTAIN. 	1) CLEAN WITH MILD SOAP AND WATER.
BRACKET		
PROBLEM	CAUSE	CORRECTION
() DRIVE CHAIN NOISE	 SPROCKET POSITION OUT OF ALIGNMENT. DRIVE CHAIN STRETCHED. 	 TIGHTEN CHAIN BY SLIDING OPERATOR OR REMOVE LINK FROM CHAIN. REPLACE DRIVE CHAIN.
3) BINDING IN BEVEL GEAR BOX	1) LOOK AT LUBRICATION.	1) LUBRICATE GEAR BOX.

TROUBLESHOOTING GUIDE (CONT.)

GUIDE		
PROBLEM	CAUSE	
A) CURTAIN BINDS IN GUIDE GROOVE	 INCORRECT GUIDE GROOVE OPENING. INCORRECT TIP-TO-TIP DIMENSION OF GUIDES. 	 REFER TO INSTALL INSTRUCTIONS AND ADJUST GUIDE GROOVE OPENING. REFER TO INSTALL INSTRUCTIONS FOR TIP-TO-TIP DIMENSION AND ADJUST GUIDE SPACING.
HOOD		
PROBLEM	CAUSE	CORRECTION
A) INCORRECT DIMENSIONS, MATERIAL OR END COVERS	1) ORDERING PROCESSING PROBLEMS.	1) GET ALL DIMENSIONS OF MATERIAL SUPPLIED AND CONSULT DISTRIBUTOR.

INERTIA BRAKE		
PROBLEM	CAUSE	
A) DOOR STARTS DOWN THEN STOPS	 SAFETY BRAKE ENGAGED. SAFETY BRAKE PROBLEMS. 	1) VISUALLY INSPECT SAFETY BRAKE. IF RED TAB IS OUT BRAKE IS ENGAGED. FOLLOW INERTIA BRAKE RESET INSTRUCTIONS.
B) DOOR JERKS IN DOWN DIRECTION	 SAFETY BRAKE ENGAGED. SAFETY BRAKE PROBLEMS. 	1) VISUALLY INSPECT SAFETY BRAKE. IF RED TAB IS OUT BRAKE IS ENGAGED. FOLLOW INERTIA BRAKE RESET INSTRUCTIONS.



TENSION BRACKET BEARING REPLACEMENT

- 1) OPERATE DOOR TO FULLY CLOSED POSITION.
- 2) REMOVE INERTIA BRAKE PER INSTRUCTIONS. (SEE FIG A16)
- 3) SUPPORT BARREL WITH STRAPS HUNG FROM COIL BOX ASSY.

<u>NOTE</u>: A COME-ALONG OR STRAPS ATTACHED TO FORKS OF A FORKLIFT HELP INSTALLATION AND REMOVAL AS THIS ALLOWS BARREL HEIGHT TO BE ADJUSTED.

- 4) REMOVE BARREL PLATE WITH BEARING ATTACHED.
- 5) REMOVE BRAKE PLATE BEARING AND REPLACE.
- 6) INSTALLATION IS REVERSAL OF REMOVAL.

DRIVE BRACKET BEARING REPLACEMENT

- 1) REMOVE DRIVE CHAIN PER INSTRUCTIONS.
- 2) REMOVE DOOR SPROCKET ON DRIVE SIDE.
- 3) SUPPORT BARREL WITH STRAPS HUNG FROM COIL BOX ASSEMBLY.

<u>NOTE</u>: A COME-ALONG OR STRAPS ATTACHED TO FORKS OF A FORKLIFT HELP INSTALLATION AND REMOVAL AS THIS ALLOWS BARREL HEIGHT TO BE ADJUSTED.

- 4) REMOVE AND REPLACE DRIVE BRACKET BEARING.
- 5) INSTALLATION IS REVERSAL OF REMOVAL.



CURTAIN REPLACEMENT

- 1) RAISE DOOR TO FULLY OPEN POSITION.
- 2) REMOVE TOP SECTION OF GUIDES.
- 3) SLING CURTAIN WITH STRAPS OR ROPE AS SHOWN IN FIG A67.

<u>NOTE</u>: ROUTE ONE SIDE OF ROPE SLING THROUGH OPENING IN COIL BOX BEHIND CURTAIN AND OTHER SIDE IN FRONT OF CURTAIN IN THE OPEN SECTION TOWARDS THE FRONT OF COIL BOX (SEE FIG A16).

4) USE HAND CHAIN TO LOWER CURTAIN ONTO SLING.

<u>NOTE:</u> BE CAREFUL CURTAIN CLEARS LOWER SECTION OF THE GUIDES AS IT COILS.

- 5) TIE ROPES OR STRAPS AROUND CURTAIN TO HOLD IN COIL, REMOVE ROPE SLINGS FROM BARREL, AND LOWER CURTAIN TO GROUND WITH FORK LIFT.
- 6) INSTALLATION IS REVERSAL OF REMOVAL.

NOTE: PERFORM COMMISSIONING SEQUENCE WHEN DONE.

